

You'll Never disappoint a customer.

Identifix Direct-Hit™

is the most comprehensive source for your quick fix and troubleshooting challenges.

Our online database draws from over 2 million calls received by our repair hotline, with nearly 1,000 new repair problems and solutions added online each week. Call us, or visit our website to start finding your fixes faster today - *your customers will thank you for it.*



"The Identifix Direct-Hit™ has been a wonderful addition to my business, everyone in my shop loves it! We use the Hotline Archives regularly, especially when we have a job coming in and we need to be prepared. Direct-Hit™ gives us access to the necessary information that makes repairing cars easier and faster. Besides having a quality product, the Identifix Master Technician team gives me the confidence to use the system everyday. I have personally met the technicians and company leadership and they care about our needs and making it better for our industry. I feel right at home with Identifix Direct-Hit."

—**Howard Pitkow** | ASA Member | Wagenwerx, Inc., Wyndmoor, PA

"The combination of the Identifix Hotline and Direct-Hit™ have made us fearless in taking in virtually any car. Using Identifix gives us the confidence we need because we know we have a life-line if we get in trouble. And, Identifix is just like having on-the-job training. By connecting with someone at Identifix they are teaching us new solutions to many repair problems. We have realized that we require less training because we are constantly learning from the Identifix Master Technicians."

—**Jerry Griebling** | ASA Member | Jerry's Auto Repair, Pullman, WA



IDENTIFIX
DIRECT-HIT

www.identifix.com | 800.997.1674 ext.3 | Where technicians find fixes faster